



## 10. Take passport and employee ID card photos

Status of residence: Technical Intern Training

### 10-1

#### 1 Confirm passport (two-page spread with face photo page) photo instructions

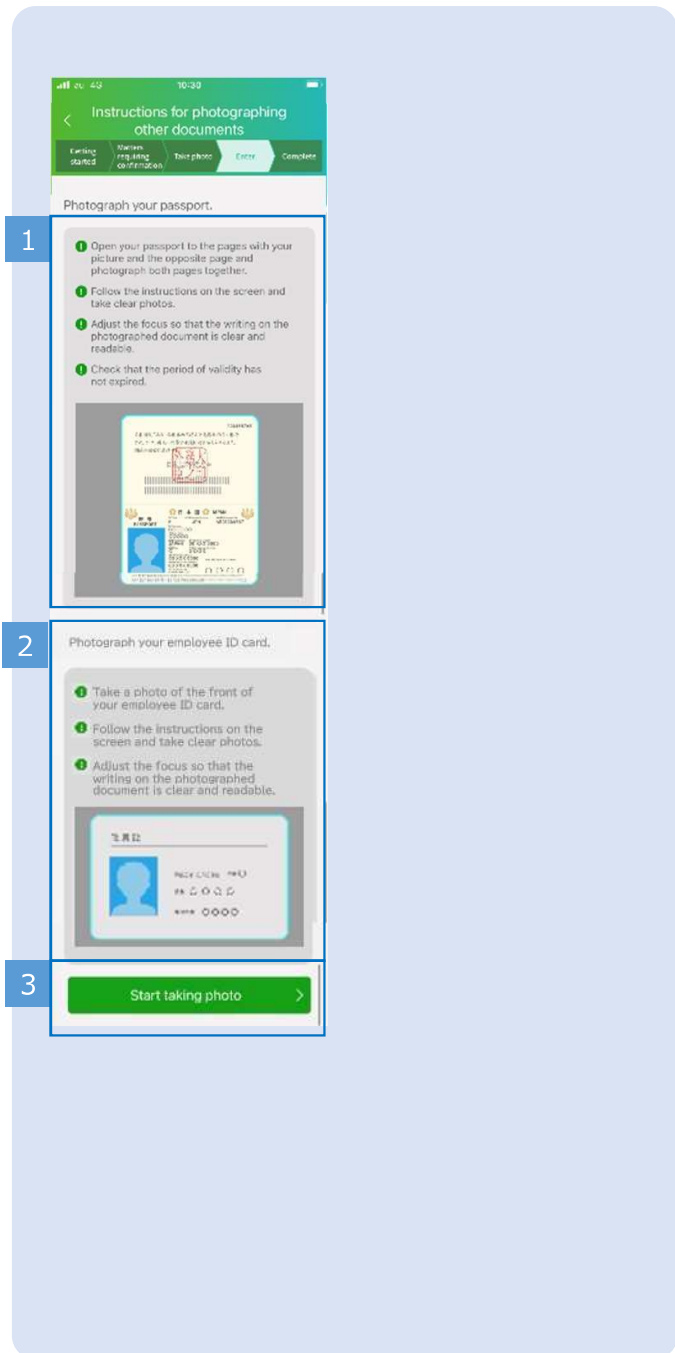
Precautions regarding photographing your passport and the photo-taking process are displayed here. Check them before proceeding.

#### 2 Confirm employee ID card photo instructions

Precautions regarding photographing your employee ID card and the photo-taking process are displayed here. Check them before proceeding.

#### 3 Tap “撮影開始 (Start taking photo)”

Once you are ready, Tap the “**撮影開始 (Start taking photo)**” button to proceed to the next screen.





## 10. Take passport and employee ID card photos

Status of residence: Technical Intern Training

### 10-2

#### 1 Take passport (two-page spread with face photo page) photo

The passport camera screen will appear. Adjust the camera position so that the entire of your passport (two-page spread with face photo page) fits inside the frame, and then push the "Shutter" button.



For tips on how to take photos, see the "Scanning/photographing your ID" section of this manual.

#### 2 Confirm passport (two-page spread with face photo page) photo results

A preview of the photo will appear. Confirm that the passport photo is satisfactory, and tap "次へ (Next)". If the photo was not taken properly, tap "再撮影 (Retake)" at the bottom of the screen to go back to the camera screen. \*Retake the photo if any of the following conditions apply.

- The photo is unclear
- The photo is blurry
- Part of the photo is obstructed, etc.

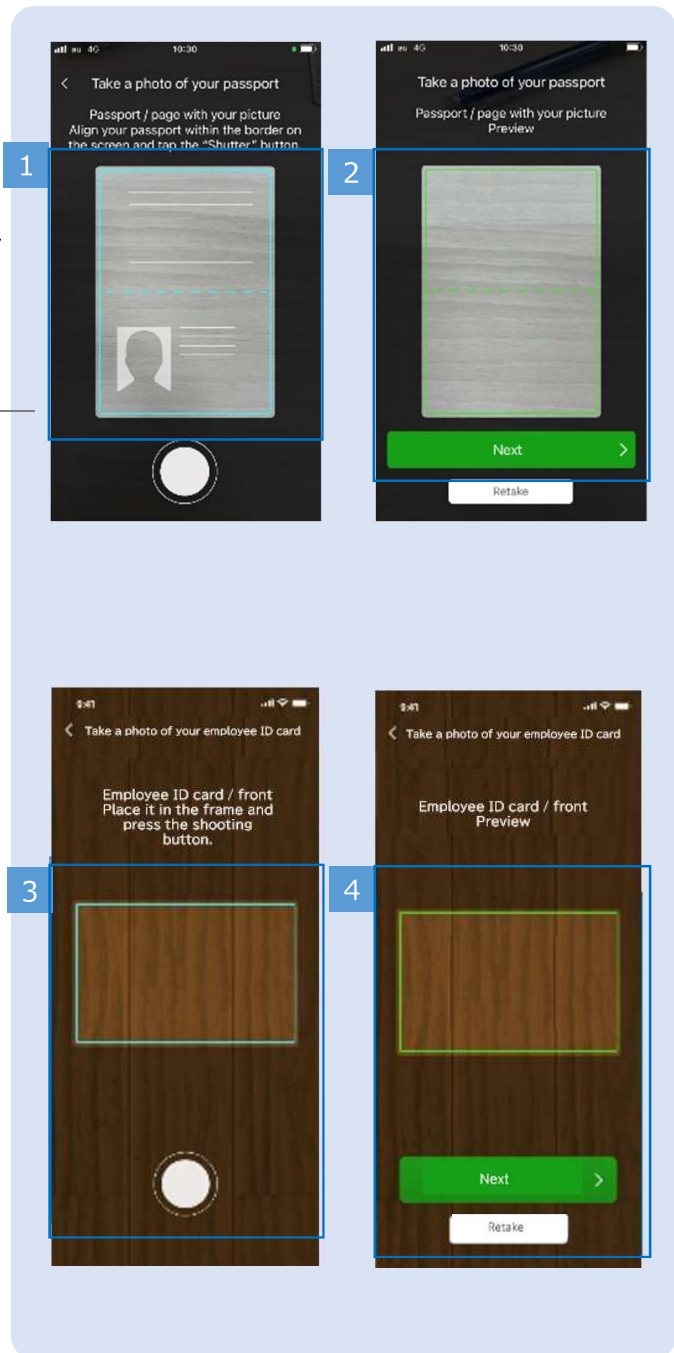
#### 3 Take employee ID card photo

The employee ID card camera screen will appear.

Adjust the camera position so that the entire front of your employee ID card fits inside the frame, and then push the "Shutter" button.

#### 4 Confirm employee ID card photo results

A preview of the photo will appear. Confirm that the employee ID card photo is satisfactory, and tap "次へ (Next)". If the photo was not taken properly, tap "再撮影 (Retake)" at the bottom of the screen to go back to the camera screen.



Next

⇒ 13-1



## 11. Take passport and student ID card photos

Status of residence: Student

### 11-1

#### 1 Confirm passport (two-page spread with face photo page) photo instructions

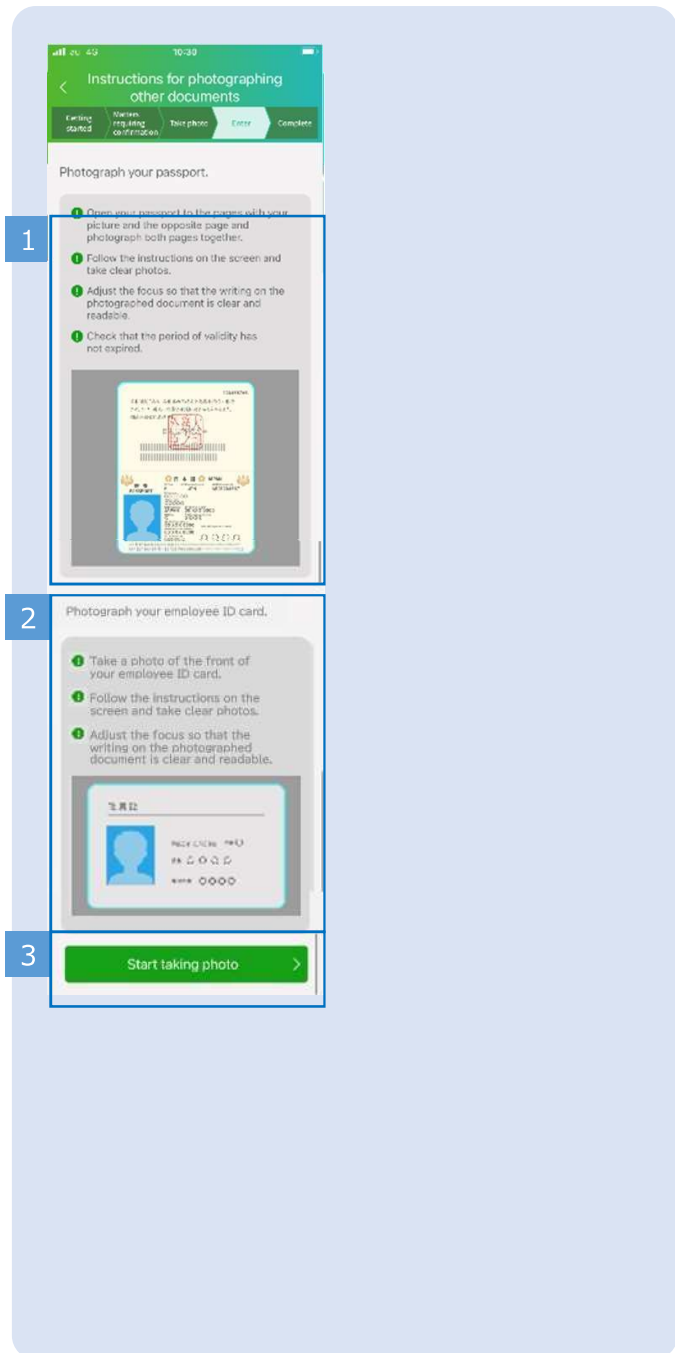
Precautions regarding photographing your passport and the photo-taking process are displayed here. Check them before proceeding.

#### 2 Confirm student ID card photo instructions

Precautions regarding photographing your student ID card and the photo-taking process are displayed here. Check them before proceeding.

#### 3 Tap “**撮影開始 (Start taking photo)**”

Once you are ready, Tap the “**撮影開始 (Start taking photo)**” button to proceed to the next screen.





## 11. Take passport and student ID card photos

Status of residence: Student

### 11-2

#### 1 Take passport (two-page spread with face photo page) photo

The passport camera screen will appear. Adjust the camera position so that the entire of your passport (two-page spread with face photo page) fits inside the frame, and then push the "Shutter" button.



For tips on how to take photos, see the "Scanning/photographing your ID" section of this manual.

#### 2 Confirm passport (two-page spread with face photo page) photo results

A preview of the photo will appear. Confirm that the passport photo is satisfactory, and tap "次へ (Next)". If the photo was not taken properly, tap "再撮影 (Retake)" at the bottom of the screen to go back to the camera screen. \*Retake the photo if any of the following conditions apply.

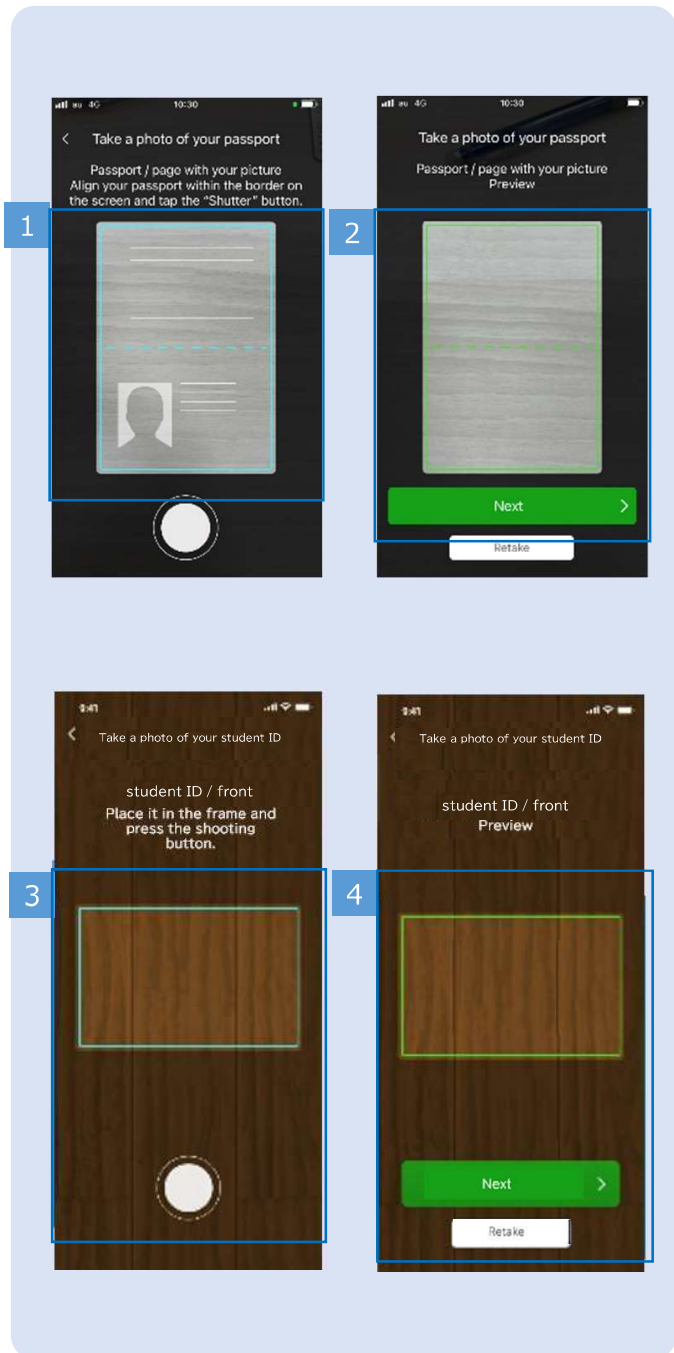
- The photo is unclear
- The photo is blurry
- Part of the photo is obstructed, etc.

#### 3 Take student ID card photo

The student ID card camera screen will appear. Adjust the camera position so that the entire front of your student ID card fits inside the frame, and then push the "Shutter" button.

#### 4 Confirm student ID card photo results

A preview of the photo will appear. Confirm that the student ID card photo is satisfactory, and tap "次へ (Next)". If the photo was not taken properly, tap "再撮影 (Retake)" at the bottom of the screen to go back to the camera screen.



Next

⇒ 13-1



## 12. Take passport photo

Status of residence: Other than Technical Intern Training or Student

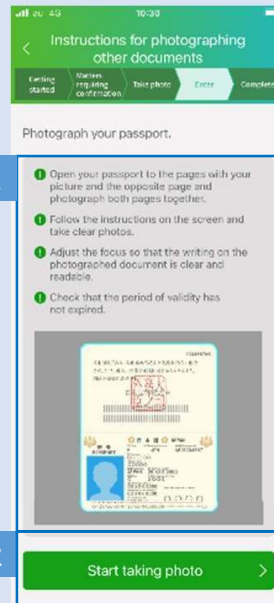
### 12-1

#### 1 Confirm passport (two-page spread with face photo page) photo instructions

Precautions regarding photographing your passport and the photo-taking process are displayed here. Check them before proceeding.

#### 2 Tap “撮影開始 (Start taking photo)”

Once you are ready, Tap the “**撮影開始 (Start taking photo)**” button to proceed to the next screen.





## 12. Take passport photo

Status of residence: Other than Technical Intern Training or Student

### 12-2

#### 1 Take passport (two-page spread with face photo page) photo

The passport camera screen will appear. Adjust the camera position so that the entire of your passport (two-page spread with face photo page) fits inside the frame, and then push the "Shutter" button.



For tips on how to take photos, see the "[Scanning/photographing your ID](#)" section of this manual.

#### 2 Confirm passport (two-page spread with face photo page) photo results

A preview of the photo will appear. Confirm that the passport photo is satisfactory, and tap "[次へ \(Next\)](#)". If the photo was not taken properly, tap "[再撮影 \(Retake\)](#)" at the bottom of the screen to go back to the camera screen.

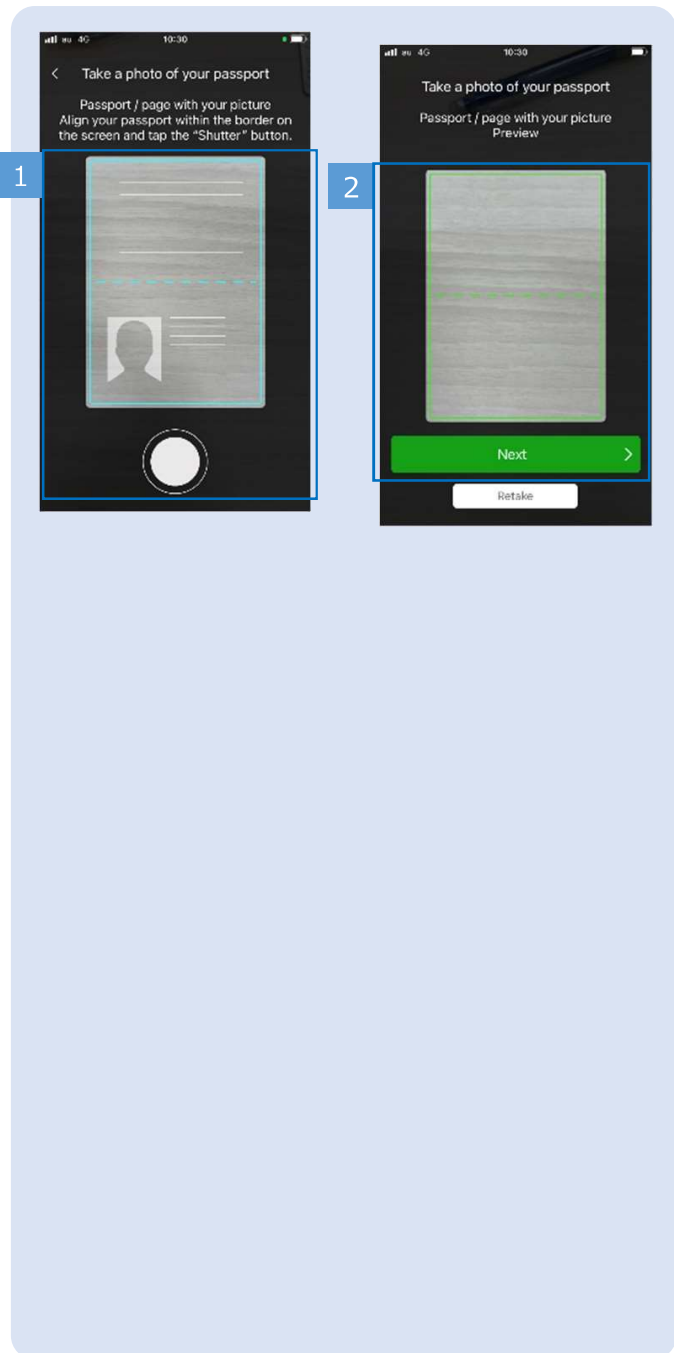
\*Retake the photo if any of the following conditions apply.

- The photo is unclear
- The photo is blurry
- Part of the photo is obstructed, etc.

#### Select occupation

"Housewife/Househusband" or "Retired/Unemployed" only ⇒ **14-1**

All other occupations ⇒ **13-1**







## 13. Enter workplace information

Occupation: Other than “Housewife/Househusband” or “Retired/Unemployed”

### 13-1

#### 4 Confirm postal code and search address

Enter your workplace’s **郵便番号 (postal code)** and tap “**検索 (Search)**”.



If you do not know your workplace’s postal code, tap “**郵便番号が分からない場合はこちら (See here if you do not know your postal code)**” to confirm the postal code.



If there are multiple addresses with the same postal code, the following screen will be displayed. Select your workplace address and then tap “**次へ (Next)**”.



Individual postal codes cannot be entered. Enter the postal code of your workplace address.

#### 5 Confirm prefecture/municipality/block

The address retrieved from the **郵便番号 (Postal code)** will be displayed. Make sure that the entered address is correct.

#### 6 Enter street number

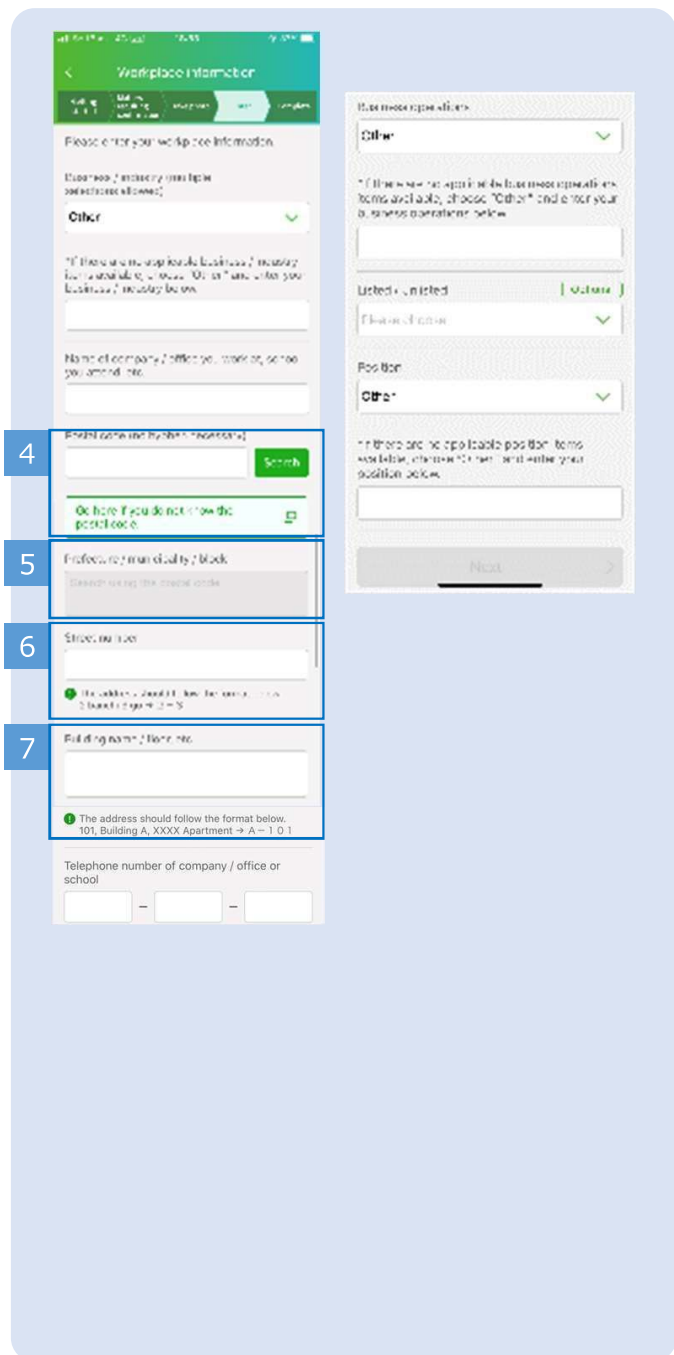
Enter the **番地 (street number)**.

#### 7 Enter building name/floor, etc. Optional

Enter the **ビル名・階数等 (building name/floor, etc.)**.



Enter the **番地 (street number)** and **ビル名・階数等 (building name/floor, etc.)** in double-byte numbers only. (If you enter them in single-byte numbers, they will be automatically converted to double-byte numbers.)







## 13. Enter workplace information

Occupation: Other than “Housewife/Househusband” or “Retired/Unemployed”

### 13-1

Optional

#### 8 Enter workplace/school phone number

Enter your **お勤め先または学校の電話番号 (workplace/school phone number)**.

If you select “**学生 (Student)**” for your **ご職業 (occupation)**, items 9 through 13 will not be displayed.

#### 9 Select business details

If you select anything other than “**学生 (Student)**” for your **ご職業 (occupation)**, a pull-down list will appear. Select your **業務内容 (business details)**.

#### 10 Enter business details (other)

If you select “**その他 (Other)**” for your **業務内容 (business details)**, an entry field will appear. Enter your **業務内容 (business details)** in that field.

#### 11 Select listed/unlisted

Optional

Select **上場/非上場 (listed/unlisted)** for your workplace.

#### 12 Select job title

Select your **役職 (job title)**.

#### 13 Enter job title (other)

If you select “**その他 (Other)**” for your **役職 (job title)**, an entry field will appear. Enter the details of your **役職 (job title)** in that field.

#### 14 Tap “次へ (Next)”

Once all of the required items have been entered, you can tap “**次へ (Next)**”. Tap the button to proceed to the next screen.

The screenshot shows the 'Workplace Information' screen in an app. The screen is titled 'Workplace Information' and has a green header. Below the header, there are several input fields and buttons. The callouts point to the following elements:

- 8**: Telephone number of company / office or school. This points to a field with three input boxes separated by dashes.
- 9**: Business details. This points to a dropdown menu with 'Other' selected.
- 10**: A text input field for business details, with a note above it: 'If there are no applicable items, please enter the details in this field. (Other) and the type of business must be entered.' This points to the text input field.
- 11**: Listed/Unlisted. This points to a dropdown menu with 'Listed' selected.
- 12**: Job title. This points to a dropdown menu with 'Other' selected.
- 13**: A text input field for job title details, with a note above it: 'If there are no applicable job titles, please enter the details in this field. (Other) and the job title must be entered.' This points to the text input field.
- 14**: Next button. This points to a green button with the text 'Next' and a right-pointing arrow.



## 14. Enter other information

### 14-1

#### 1 Select primary purpose of account use

Select your **口座の主なご利用目的 (primary purpose of account use)**.

#### 2 Enter primary purpose of account use (other)

If you select “**その他 (Other)**” for your **口座の主なご利用目的 (primary purpose of account use)**, an entry field will appear. Enter your **purpose of use** in this field.

#### 3 Select purpose of using Japan Post Bank

Optional

If you have any other **当行のご利用目的 (purpose of using Japan Post Bank)**, select all that apply.

#### 4 Select purpose of using Japan Post Bank (other)

If you select “**その他 (Other)**” for your **当行のご利用目的 (purpose of using Japan Post Bank)**, an entry field will appear. Enter your **purpose of use** in this field.

The screenshot shows the 'Enter other information' screen in the app. It is divided into two main sections: 'Transaction information' and 'Permanent establishment owned in Japan'. The 'Transaction information' section contains several dropdown menus and text input fields, with callouts 1 through 4 pointing to specific areas: 1 points to the 'Primary purpose of account use' dropdown (set to 'Other'); 2 points to a text input field for the purpose of use; 3 points to the 'Purpose(s) of using Japan Post Bank (other than the above)' dropdown (set to 'Other'); and 4 points to another text input field for the purpose of use. The 'Permanent establishment owned in Japan' section includes radio buttons for 'Yes' and 'No', and text input fields for the name and address of the establishment. Below this, there are more dropdown menus for 'Monthly transaction amount', 'Frequency of transactions', and 'Transaction revenue source selection'. A final text input field is provided for a revenue source if none of the options are applicable.



## 14. Enter other information

### 14-1



If you are not a non-resident, items through **8** will not be displayed. See **9-2** for the determination criteria for a **非居住者 (non-resident)**.

#### **5** Select ownership status of permanent establishment in Japan

If you select “**非居住者 (Non-resident)**”, an option to select your **日本国内の恒常的施設の所持状況 (ownership status of permanent establishment in Japan)** will appear. Select **whether or not you have a permanent establishment in Japan**. If you select “**いいえ (No)**”, items **6** and **7** will not be displayed.



Permanent establishments are those falling under items 1 through 3 below.

1. Branch offices, sub-branches, business offices, factories, warehouses of warehouse operators, and places where natural resources are collected such as mines and quarries. However, it does not include places used solely for purchasing or storing assets.
2. Services for construction, installation, assembly, or other work to be performed for a period exceeding one year.
3. Persons with the authority to enter into contracts on their own behalf and who exercise such authority at all times, persons who hold goods in stock and manage their entry and exit, or agents for receiving orders, etc.

#### **6** Enter permanent establishment name

This item will appear if you select “**はい (Yes)**” for your **日本国内の恒常的施設所持の状況 (ownership status of permanent establishment in Japan)**. Enter the **恒常的施設の名称 (permanent establishment name)**.

#### **7** Enter permanent establishment location

This item will appear if you select “**はい (Yes)**” for your **日本国内の恒常的施設所持の状況 (ownership status of permanent establishment in Japan)**. Enter the **恒常的施設の所在地 (permanent establishment location)**.

#### **8** Select plans to transfer funds to another financial institution

Select whether you **plan to transfer funds to another financial institution within one week of opening your account**.



## 14. Enter other information

### 14-1

#### 9 Select monthly transaction amount

Select your **毎月のお取引金額 (monthly transaction amount)**.

#### 10 Select monthly transaction frequency

Select your **毎月のお取引頻度 (monthly transaction frequency)**.

#### 11 Select revenue source for transactions

Select all of your **お取引の原資 (revenue sources for transactions)**.

#### 12 Enter revenue source for transactions (other)

This item will appear if you select **“その他 (Other)”** for **“お取引の原資の選択 (Select revenue source for transactions)”**. Enter the details of your **お取引の原資 (revenue source for transactions)**.

#### 13 Select plans to make cash transactions over 2 million yen

Select whether you have **plans to make cash transactions (deposits or withdrawals) over 2 million yen** per transaction in the future. If you select **“いいえ (No)”**, items **14** through **16** will not be displayed.

#### 14 Enter reason for using cash

This item will appear if you select **“はい (Yes)”** for **“200万円を超える現金取引予定の選択 (Select plans to make cash transactions over 2 million yen)”**. Enter your **現金を使う理由 (reason for using cash)**.

#### 15 Select frequency of transactions

This item will appear if you select **“はい (Yes)”** for **“200万円を超える現金取引予定の選択 (Select plans to make cash transactions over 2 million yen)”**. Select the **200万円を超える現金取引の頻度 (frequency of cash transactions over 2 million yen)**.

#### 16 Select amount per transaction

This item will appear if you select **“はい (Yes)”** for **“200万円を超える現金取引予定の選択 (Select plans to make cash transactions over 2 million yen)”**. Select the **200万円を超える現金取引の1回当たりの金額 (amount per cash transaction over 2 million yen)**.

The screenshot shows the 'Enter other information' screen in the app. The screen is divided into several sections with numbered callouts:

- 13** Plans to conduct cash transactions exceeding 2 million yen per transaction. A radio button for 'Yes' is selected.
- 14** Reasons for using cash. A text input field is shown.
- 15** Frequency of transactions. A dropdown menu is set to 'Please choose'.
- 16** Amount per remittance. A dropdown menu is set to 'Please choose'.
- 9** Monthly transaction amount. A dropdown menu is set to 'Over 50,000 yen to 100,000 yen'.
- 10** Frequency of transactions. A dropdown menu is set to 'Once a month'.
- 11** Transaction revenue source selection (multiple selections allowed). A dropdown menu is set to 'Other'.
- 12** A text input field for entering revenue source details.

The main form content includes:

- Transaction information: Primary purpose of account use (Other).
- \*If there are no applicable primary purpose of account use items available, choose "Other" and enter your purpose below.
- If this is not a pass for account use (other than "at" & "on demand, choose the applicable item. (\*This is a checkmark.)
- Purpose(s) of using Japan Post Bank (other than the above): (Deposit)
- Other: (dropdown)
- \*If there are no applicable purpose of using Japan Post Bank items available, choose "Other" and enter your purpose below.
- Permanent establishment owned in Japan: Do you have a permanent establishment in Japan that you use? (Yes selected).
- Enter the name of the permanent establishment: (Input field)
- Enter the address of the permanent establishment: (Input field)
- Do you plan on transferring funds to another financial institution within a week of opening an account? (Yes selected).



## 14. Enter other information

### 14-1

#### 17 Select plans to make international remittances

Select whether you have **国際送金の取引予定 (plans to make international remittances)**.

If you select “**いいえ (No)**”, items **18** through **26** will not be displayed.

#### 18 Select purpose of international remittances

This item will appear if you select “**はい (Yes)**” for your **国際送金の取引予定 (plans to make international remittances)**.

Select your **国際送金の目的 (purpose of international remittances)**.

If you select only “**受け取る (Receive)**”, items **19** and **20** will not be displayed.

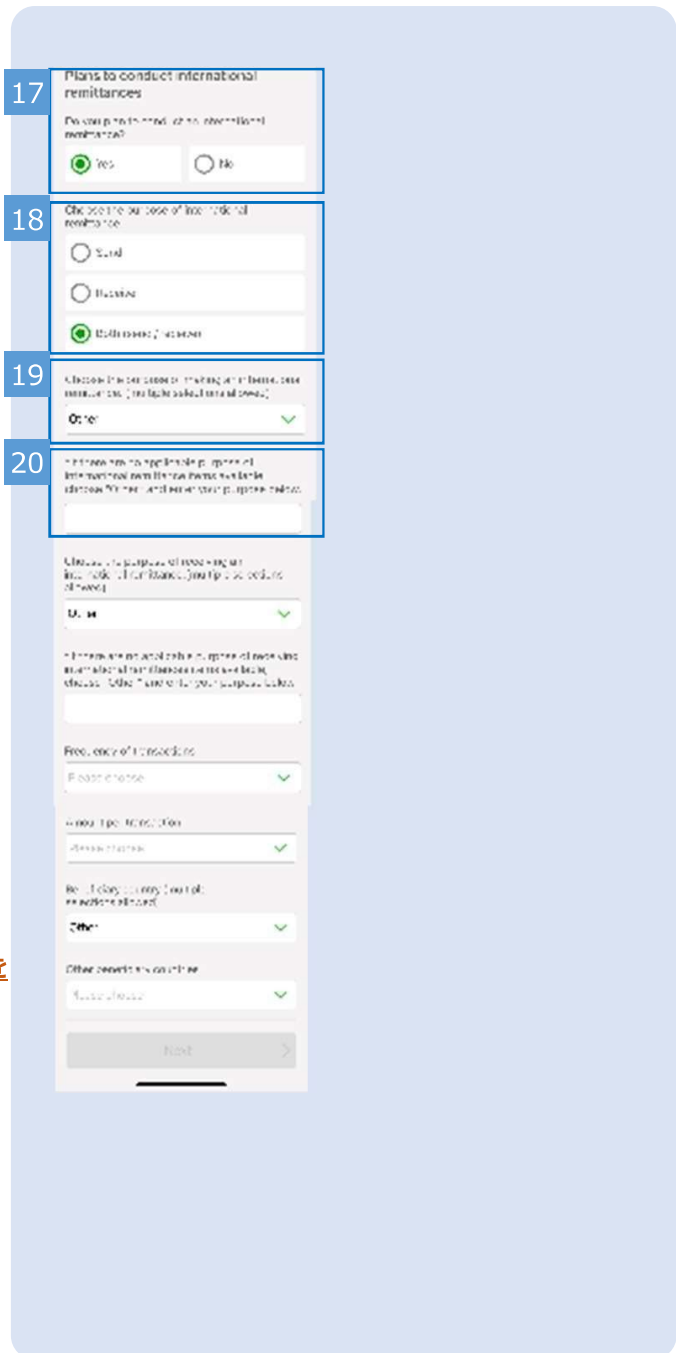
#### 19 Select purpose of sending international remittances

This item will appear if you select “**送る (Send)**” or “**両方 (送る・受け取る) (Both (send and receive))**” for your **国際送金の目的 (purpose of international remittances)**. Select all of your **国際送金を送る目的 (purposes of sending international remittances)**.

#### 20 Enter purpose of sending international remittances (other)

This item will appear if you select “**その他 (Other)**” for your **国際送金で送る目的 (purpose of sending international remittances)**. Enter the details of your **国際送金で送る目的 (purpose of sending international remittances)**.

If you select only “**送る (Send)**” for your **国際送金の目的 (purpose of international remittances)**, items **21** and **22** will not be displayed.





## 14. Enter other information

### 14-1

#### 21 Select purpose of receiving international remittances

This item will appear if you select “**受け取る (Receive)**” or “**両方 (送る・受け取る) (Both (send and receive))**” for “**国際送金の目的の選択 (Select purpose of international remittances)**”. Select all of your **国際送金で受け取る目的 (purposes of receiving international remittances)**.

#### 22 Enter purpose of receiving international remittances (other)

This item will appear if you select “**その他 (Other)**” for your **国際送金で受け取る目的 (purpose of receiving international remittances)**. Enter the details of your **国際送金で受け取る目的 (purpose of receiving international remittances)**.

#### 23 Select frequency of transactions

Select the **国際送金のお取引頻度 (frequency of international remittances)**.

#### 24 Select amount per transaction

Select the **国際送金のお取引の1回当たりの金額 (amount per international remittance)**.

#### 25 Select beneficiary countries

Select all of your **国際送金の取引相手国 (beneficiary countries for sending international remittances)**.

#### 26 Select other beneficiary countries

This item will appear if you select “**その他 (Other)**” for “**取引相手国の選択 (Select beneficiary countries)**”. Select your **その他の取引相手国 (other beneficiary countries)**.

#### 27 Tap “次へ (Next)”

Once all of the required items have been entered, you can tap “**次へ (Next)**”. Tap the button to proceed to the next screen.

Plans to conduct international remittances

Do you plan to send or receive international remittance?

Yes  No

Check the purpose of international remittance.

Send

Receive

Both (send & receive)

Check the purpose of receiving international remittance. (You have selected total amount.)

Other

Enter the details of your purpose of receiving international remittance. (You have selected total amount.)

21  U.S.  Other  Other

22 Enter the details of your purpose of receiving international remittance. (You have selected total amount.)

23 Frequency of transactions

Please choose

24 Amount per transaction

Please choose

25 Beneficiary countries

Other

26 Other beneficiary countries

Please choose

27  >



## 14. Enter other information

### 14-2

#### 1 Enter your ATM card PIN

Read the precautions, and then enter a 4-digit number that you wish to use as your **キャッシュカードの暗証番号 (ATM card PIN)**.

Once you have entered your PIN, enter the same PIN again in the next field to confirm.



Do not use the following types of numbers as your **キャッシュカードの暗証番号 (ATM card PIN)**, as they can be easily guessed by others. Please note that this number is different from the passcode you set before starting the application.

- A combination of numbers related to your birthday
- Your telephone number
- Street number of your address
- Your vehicle's license plate number
- A series of the same or consecutive numbers

Be careful not to forget your PIN, as it will be used for various transactions once your account is opened.

#### 2 Enter Yucho Direct login password

Read the precautions, and then enter a set of 8 to 12 single-byte alphanumeric characters that you wish to use as your **ゆうちょダイレクトのログインパスワード (Yucho Direct login password)**.

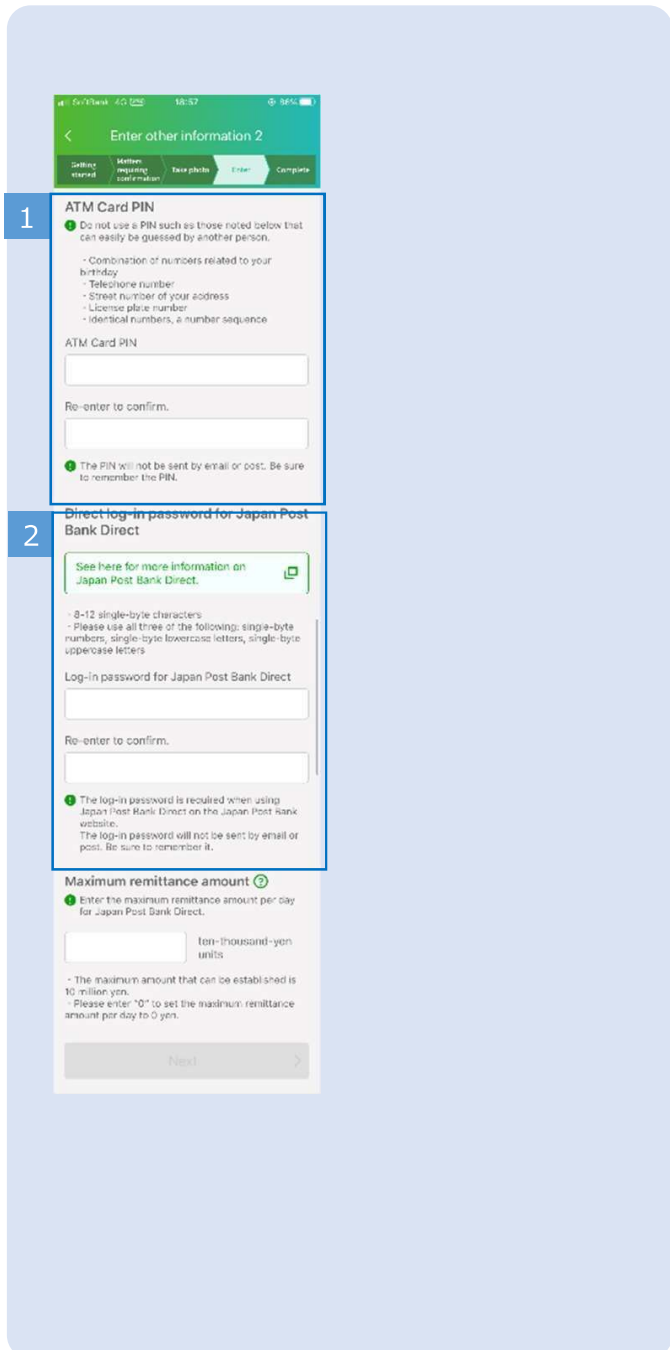
Once you have entered your password, enter the same password again in the next field to confirm.



Your password must include **all** of the following.

- Single-byte numbers
- Single-byte lowercase letters
- Single-byte uppercase letters

Be careful not to forget your login password, as it will be used for various transactions once your account is opened.





## 14. Enter other information

### 14-2

#### 3 Enter maximum remittance amount

Enter your **ゆうちょダイレクトから1日に送金可能な限度額 (maximum daily remittance amount from Yucho Direct)**.

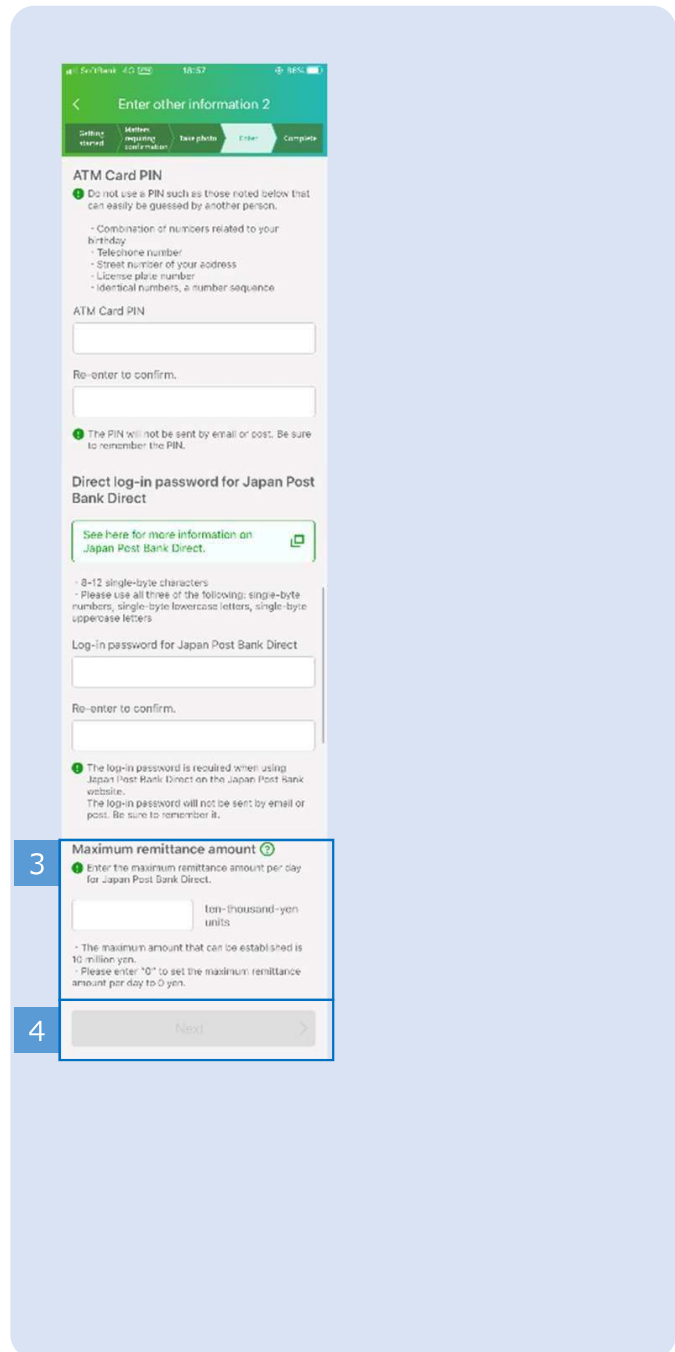


Tap to display an explanation of the **maximum remittance amount**.



#### 4 Tap “次へ (Next)”

Once all of the required items have been entered, you can tap “**次へ (Next)**”. Tap the button to proceed to the next screen.







## 15. Confirm application information

### 15-1

#### 1 Confirm application information

The information you have entered and selected will be displayed in a list. Make sure that all the information you entered is correct.



If there are any mistakes in the information you entered, tap the “**修正 (Revise)**” button next to the main item you wish to change.

If you want to correct your **お名前 (カナ)** (name (kana)), tap the “**修正 (Revise)**” button next to “**お寄せさま情報 (Applicant information)**”.

If you tap “**修正 (Revise)**”, you will be taken to the following pages.

- Nationality/documents** ⇒ 4-1
- Applicant information** ⇒ Nationality: Other than Japan (includes special permanent residents) <Other>: 8-1
- Country of residence** ⇒ 9-1
- Workplace information** ⇒ 13-1
- Other information 1** ⇒ 14-1
- Other information 2** ⇒ 14-2

Tap the “**修正 (Revise)**” button to go to the screen of the information you wish to revise, and make the necessary changes.



Please note that when revising your **国籍・書類 (nationality/documents)** or **居住地図 (country of residence)**, all subsequent information will be deleted. To make corrections, tap the “**修正 (Revise)**” button and the following screen will be displayed. Confirm the message, and tap “**はい (Yes)**” to make changes.



#### 2 Tap “**次へ (Next)**”

Once you have confirmed all the information, tap the “**次へ (Next)**” button to proceed to the next screen.



Please note that after you tap “**次へ (Next)**”, you will no longer be able to change the entered information.



2



## 16. Confirm purpose of use, etc.

### 16-1

#### 1 Confirm declaration information

This screen may appear depending on the information you have entered. If this screen appears, confirm that the information you have entered is correct and answer the following questions.

If it does not appear, proceed to **16-2**.

#### 2 Temporary transactions

Check **if your monthly transaction amount includes temporary transactions**, and select your answer.

If you select “**いいえ (No)**”, items **3** through **5** will not be displayed.

#### 3 Enter temporary transaction details

If you select “**はい (Yes)**” for **temporary transactions**, an entry field will appear. Enter the **一時的なお取引の内容 (temporary transaction details)**.

#### 4 Select temporary transaction amount

Select your **一時的なお取引金額 (temporary transaction amount)**.

#### 5 Select non-temporary transaction amount

Select your **一時的なお取引以外の金額 (non-temporary transaction amount)**.

**1** Information provided

Occupation  
Housewife / Househusband

Annual income  
Over 12,000,000 yen

Revenue source for transactions  
Salary

**2** Please enter information for the following questions.

Does your annual income, etc. include money from annual or other income earned by someone other than yourself (a spouse's pension, a child's salary, etc.)?

Yes  No

**3** Enter the annual income, etc. of persons other than yourself.

¥ —

**4** Choose the amount of annual income, etc. of persons other than yourself.

Over 1,000,000 yen to 3,000,000 yen

**5** Choose the amount of your annual income, etc., excluding the annual income of persons other than yourself.

Over 1,000,000 yen to 3,000,000 yen

In addition to the selected revenue sources outside the transactions, do you have any other funds that are revenue sources (savings, rental income, dividend earnings, etc.)?

Yes  No

If you chose "Yes" above, choose the applicable source(s).

Other

\*If there are no applicable purpose of international remittance items available, choose "Other" and enter your purpose below.

¥ —

Next

Based on your responses, the following revisions and / or additions have been made to the information you entered. If it is correct, tap "OK". If you wish to make a revision, tap "Cancel".

<Initially provided information>

Occupation  
Housewife / Househusband

Annual income  
Over 12,000,000 yen

Revenue source for transactions  
Salary

<Information provided after revision / additions>

Annual income after revision  
Over 1,000,000 yen to 3,000,000 yen

OK

Cancel



## 16. Confirm purpose of use, etc.

### 16-1

#### 6 Other funds that are revenue sources

Check if you have any **funds that are revenue sources other than those you declared**, and select your answer.

If you select “**いいえ (No)**”, items **7** and **8** will not be displayed.

#### 7 Select details of other funds that are revenue sources

If you select “**はい (Yes)**” for **other funds that are revenue sources**, a pull-down list will appear. Select the **その他原資となる資金の内容 (details of other funds that are revenue sources)**.

#### 8 Enter details of other funds that are revenue sources

If you select “**その他 (Other)**” for **その他原資となる資金の内容 (details of other funds that are revenue sources)**, an entry field for your **その他原資となる資金の内容 (details of other funds that are revenue sources)** will appear. Enter the details in that field.

#### 9 Tap “次へ (Next)”

Once all of the required items have been entered, you can tap “**次へ (Next)**”. Tap the button to proceed to the next screen.

#### 10 Tap “OK”

A confirmation screen will appear. Confirm that the information you have entered is correct and tap “**OK**”.

**6** In addition to the selected revenue sources outside the transactions, do you have any other funds that are revenue sources (savings, rental income, dividend earnings, etc.)?

Yes  No

**7** If you chose “Yes” above, choose the applicable source(s).

Other

**8** \*If there are no applicable purpose of international remittance items available, choose “Other” and enter your purpose below.

その他 —

**9** Next

**10** OK

Cancel



## 16. Confirm purpose of use, etc.

### 16-2

#### 1 Confirm declaration information

This screen may appear depending on the information you have entered. If this screen appears, confirm that the information you have entered is correct and answer the following questions.

If it does not appear, proceed to **17-1**.

#### 2 Select annual income, etc. of persons other than yourself

Check **if your declared annual income includes annual income, etc. from persons other than yourself**, and select your answer.

If you select “**いいえ (No)**”, items **3** through **5** will not be displayed.

#### 3 Enter details of annual income, etc. of persons other than yourself

If you select “**はい (Yes)**” for having **annual income, etc. of persons other than yourself**, an entry field will appear. Enter the **ご自身以外の方の年収等の内容 (details of the annual income, etc. of persons other than yourself)** in that field.

#### 4 Select amount of annual income, etc. of persons other than yourself

Select **ご自身以外の方の年収等の金額 (amount of annual income, etc. of persons other than yourself)**.

#### 5 Select amount of own personal annual income, etc.

Select **ご自身の年収等の金額 (amount of own personal annual income, etc.)**.

The screenshots show the following steps in the app:

- Information provided:** Occupation: Housewife / Househusband; Annual income: Over 12,000,000 yen; Revenue source for transactions: Salary.
- Confirmation:** Does your annual income, etc. include money from sources other than what you chose? (Income from rent, dividend income, etc.): Yes (selected).
- Entry field:** Enter breakdown of amounts other than declared revenue sources included in annual income. (Example: ダミー)
- Selection:** Choose the amount of annual income, etc. of persons other than yourself. (Selected: Over 1,000,000 yen to 3,000,000 yen)
- Selection:** Choose the amount of your annual income, etc., excluding the annual income of persons other than yourself. (Selected: Over 1,000,000 yen to 3,000,000 yen)

The summary screen shows: Occupation: Housewife / Househusband; Annual income: Over 12,000,000 yen; Revenue source for transactions: Salary. A 'Next' button is visible.

The final confirmation screen shows: Based on your responses, the following revisions and / or additions have been made to the information you entered. If it is correct, tap "OK". If you wish to make a revision, tap "Cancel". Summary: Occupation: Housewife / Househusband; Annual income: Over 12,000,000 yen; Revenue source for transactions: Salary. Buttons for 'OK' and 'Cancel' are shown.



## 16. Confirm purpose of use, etc.

### 16-2

#### 6 Amounts other than declared revenue sources included in annual income

Check if your declared annual income includes **any amounts other than your declared revenue sources**, and select your answer.

If you select “**いいえ (No)**”, items **7** and **8** will not be displayed.

#### 7 Details of amounts other than declared revenue sources included in annual income

If you select “**はい (Yes)**” for having **年収に含まれる申告済原資以外の金額 (amounts other than declared revenue sources included in annual income)**, a pulldown list will appear. Select your **年収に含まれる申告済原資以外の金額の内容 (details of amounts other than declared revenue sources included in annual income)**.

#### 8 Enter breakdown of amounts other than declared revenue sources included in annual income

If you select “**その他 (Other)**” for your **年収に含まれる申告済原資以外の金額の内容 (details of amounts other than declared revenue sources included in annual income)**, an entry field for your **年収に含まれる申告済原資以外の金額の内容 (details of amounts other than declared revenue sources included in annual income)** will appear. Enter the details in that field.

#### 9 Enter breakdown of annual income, etc.

Enter your **年収等の内訳 (breakdown of annual income, etc.)**.

#### 10 Select revenue sources other than those declared

Confirm **whether or not funds other than the declared お取引の原資 (revenue sources for transactions) will be a revenue source for transactions using this Japan Post Bank account**, and select your answer.

#### 11 Tap “次へ (Next)”

Once all of the required items have been entered, you can tap “**次へ (Next)**”. Tap the button to proceed to the next screen.

#### 12 Tap “OK”

A confirmation screen will appear. Confirm that the information you have entered is correct and tap “**OK**”.

**6** Does your annual income, etc. include any money from sources other than what you chose? (Income from rent, dividend income, etc.)

Yes  No

**7** If you chose “Yes” above, choose the applicable source(s).

Other

**8** Enter breakdown of amounts other than declared revenue sources included in annual income

㊄

**9** Provide a breakdown of your annual income, etc.

㊄

**10** Is the source of funds other than the revenue sources for transactions that you have declared the revenue source for transactions made using a Japan Post Bank account?

Yes  No

**11** Next

**12** OK

Cancel

**Confirmation of purpose of transaction, etc.**

In accordance with the Guidelines for Anti-Money Laundering and Combating the Financing of Terrorism formulated and published by the Financial Services Agency of Japan, financial institutions are required to more carefully confirm details about applicant information, transaction purposes, etc. Please answer the following questions in order to confirm the details of the information you entered.

Information provided

Occupation  
Housewife / Househusband

Annual income  
Over 12,000,000 yen

Revenue source for transactions  
Salary

Please enter information for the following questions.

Does your annual income, etc. include money from annual or other income earned by someone other than yourself (a spouse's pension, a child's salary, etc.)?

Yes  No

Enter the annual income, etc. of persons other than yourself.

㊄

Choose the amount of annual income, etc. of persons other than yourself.

Over 1,000,000 yen to 3,000,000 yen

Choose the amount of your annual income, etc., excluding the annual income of persons other than yourself.

Over 1,000,000 yen to 3,000,000 yen

Based on your responses, the following revisions and / or additions have been made to the information you entered. If it is correct, tap “OK”. If you wish to make a revision, tap “Cancel”.

<initially provided information>  
Occupation  
Housewife / Househusband  
Annual income  
Over 12,000,000 yen  
Revenue source for transactions  
Salary

<information provided after revision / additions>  
Annual income after revision  
Over 1,000,000 yen to 3,000,000 yen



## 17. Enter email address

### 17-1

#### 1 Enter email address

After confirming the precautions, enter your **メールアドレス (email address)** to receive an email confirming the acceptance of your provisional application.

#### 2 Tap “確認メールを送信 (Send confirmation email)”

Once your **メールアドレス (email address)** has been entered, you can tap “**確認メールを送信 (Send confirmation email)**”. Tap the button to proceed to the next screen.

#### 3 Confirm warning when sending email

A warning will be displayed before sending the email. Confirm the information and tap “**はい (Yes)**”. Tap “**戻る (Back)**” to go back to the screen where you enter your email address.



If your **メールアドレス (email address)** is incorrect, you will need to start the application process again from the beginning, so make sure it is entered correctly.

#### 4 Confirm confirmation number

**An email will be sent to the address you registered.** Check the confirmation number provided in that email.



The **confirmation number** is valid for **24 hours**. If the confirmation number expires, start the application once again from the beginning.



If you do not receive the email, take the following steps below.

- **You may have incorrectly entered your email address.**

The email with the confirmation number cannot be resent. Start the application once again from the beginning.

- **It may take time for the email to be sent.**  
Wait a while and check your email inbox again.
- **Double-check your email settings.**

If your email settings are set to restrict incoming email, you will not be able to receive emails from Japan Post Bank. Adjust your settings so that you are able to receive emails from the domain “**@service.jp-bank.japanpost.jp**”, and start the application once again from the beginning.

- **The email may have been flagged as spam when you received it.**  
Check your junk mail folder.

1 The application process is incomplete. Provide an email address that can be used on your smartphone / PC. A confirmation email will be sent for acceptance of the provisional application. Email address: [input field] Re-enter to confirm: [input field]

2 Send confirmation email

3 The email with the confirmation code cannot be resent. Is there an error in the email address you provided? \*If there is an error in the email address, you will need to start the application over from the beginning. \*If the spam filter settings are applied, you may not be able to receive the email. Yes Back

4 Enter confirmation number. A "confirmation email for provisional application" was sent to the email address provided. Enter the confirmation number provided in the "confirmation email for provisional application" and tap the "Apply" button. Confirmation number: [input field] Apply

Japan Post Bank: Your provisional application to open an account has been received. 受信トレイ

information 19:02

Thank you for applying to open an account with Japan Post Bank.

This is to notify you of the confirmation number to be used in the procedure for opening an account. On the confirmation number input screen in the app for opening an account, enter the following confirmation number and tap the "Apply" button. Confirmation Number:18801884

Notes: This email was sent from a send-only address. Replies are not accepted. If you think you received this email in error, please delete it.

■Inquiries: Japan Post Bank Call Center 0120-108420 (toll free) Weekdays: 9:00 - 19:00 Weekends, holidays, and New Year's Eve: 9:00 - 17:00 (except January 1-3 and May 3-5)



## 17. Enter email address

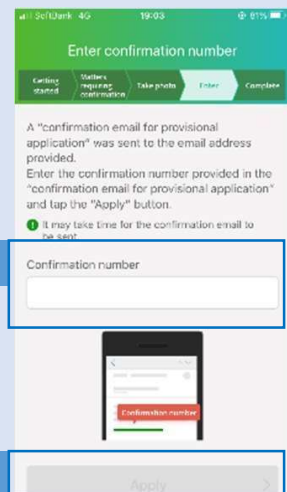
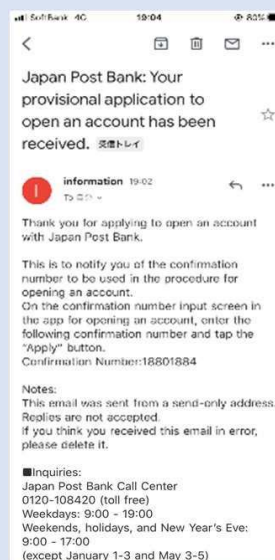
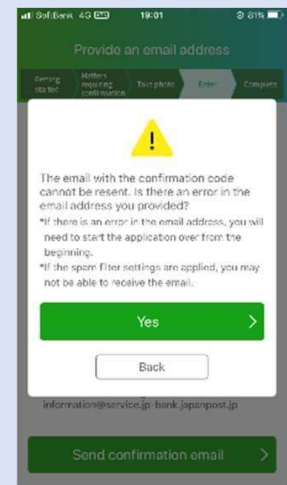
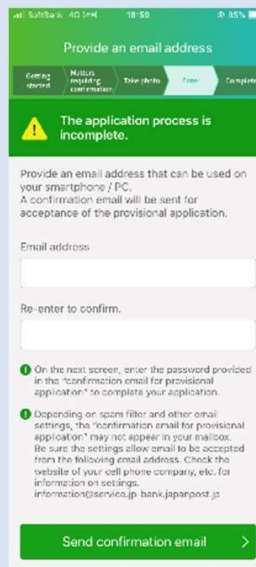
### 17-1

#### 5 Enter confirmation number

Return to this app and enter the confirmation number provided in the email.

#### 6 Tap “申し込み (Apply)”

Tap the “**申し込み (Apply)**” button to proceed to the next screen.





## 18. Application complete

### 18-1

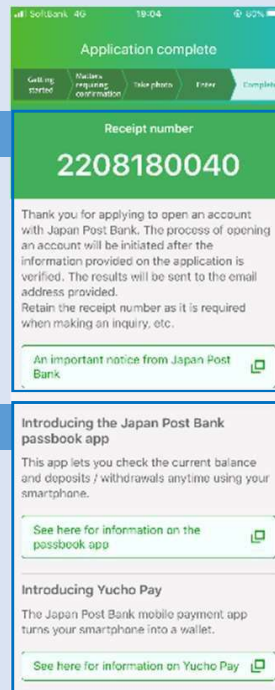
#### 1 Confirm receipt number

Confirm your **受付番号 (receipt number)**. Your **受付番号 (receipt number)** will also be sent to your registered email address. Keep it in a safe place.

#### 2 Other services

This page offers information about the apps provided by Japan Post Bank. Please use these apps after you have completed your application to open an account.

**[Your application is now complete. If your account application is successful, your ATM card and Yucho Direct customer number will be mailed to your home address in about two weeks.](#)**







## 19. Resuming an incomplete application

### 19-1

#### 1 Confirm resuming of an incomplete application

If you stop the application process and restart this app, a message will appear. To restart an incomplete application, select “前回の続きから入力 (Resume from previous session)”.



If you select “最初から入力 (Enter information from the beginning)”, all the information you entered in your previous session will be deleted. A confirmation message will appear. If there are no problems, select “はい (Yes)”. If you select “最初から入力 (Enter information from the beginning)”, you will be taken to 1-2.



Your application information will be deleted after 11:59 PM on the day following the day you stopped the application process. In that case, you must start the application once again from the beginning.



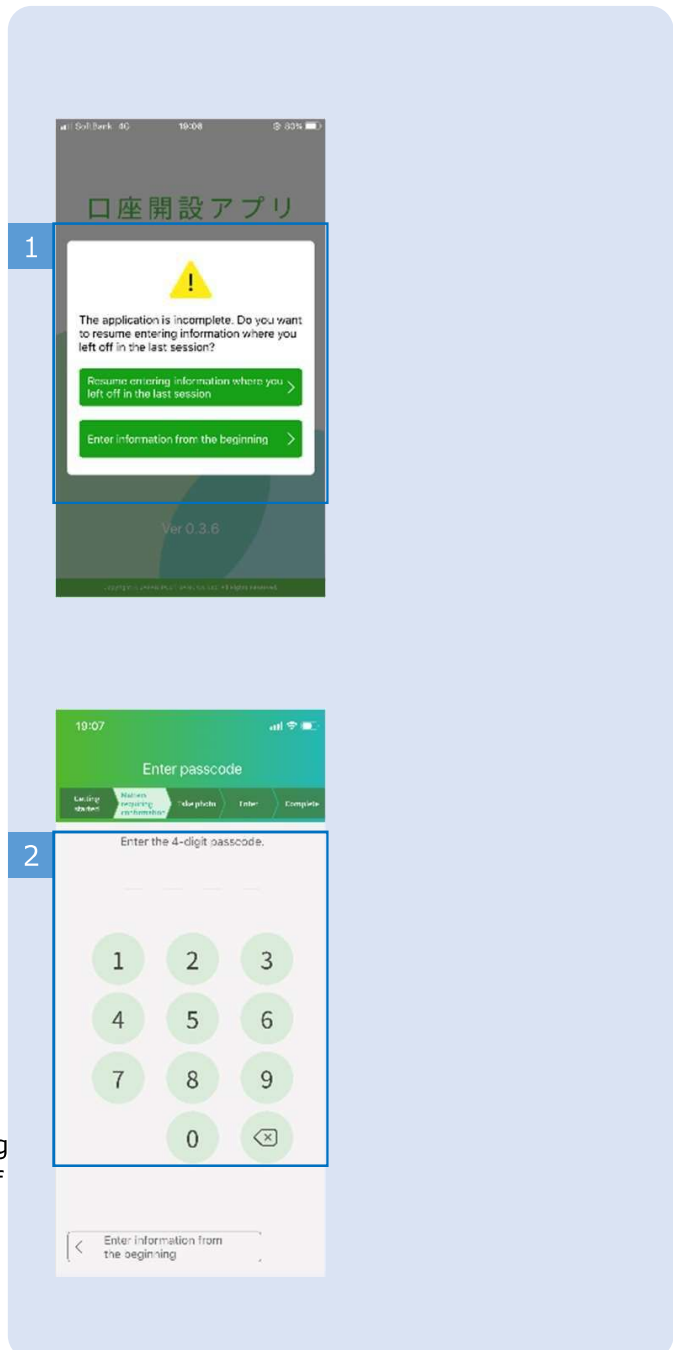
#### 2

Enter the passcode for the temporary saving function that you set at the previous time of your application.

If you enter the correct passcode, you will be able to resume the application from where you left off.



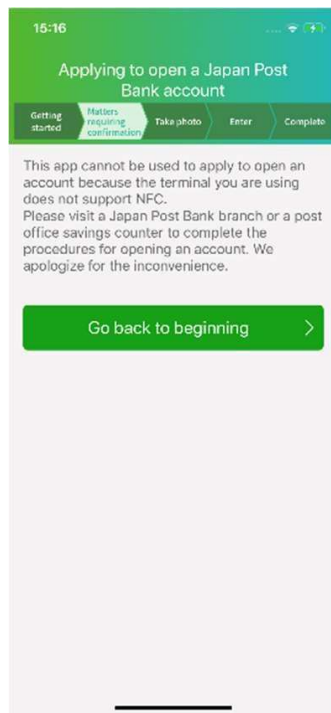
Please note that if you enter an incorrect passcode five or more times, you must start the application once again from the beginning.





# References

## 1 When your device does not support NFC



### Device does not support NFC

#### ■ When it appears

When the device on which the app is running does not support NFC

#### ■ What to do

Your device cannot be used to apply for opening an account. Please try again using a device with NFC support, or visit a Japan Post Bank branch or a post office savings counter to complete the procedures for opening an account.

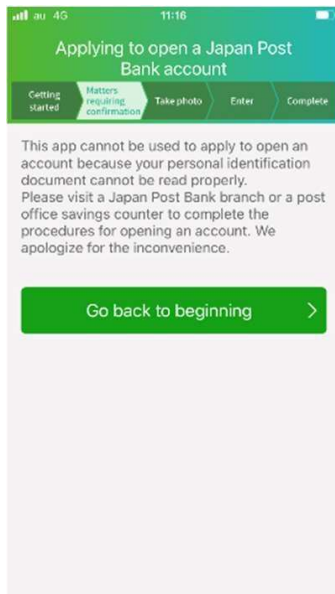
#### ■ “はじめに戻る (Go back to beginning)” button

Tap the button to close the pop-up and go back to the splash screen.



# References

## 2 Your personal identification document cannot be scanned



### IC chip cannot be scanned

#### ■ When it appears

When the IC chip in your personal identification document cannot be scanned properly

#### ■ What to do

Please visit a Japan Post Bank branch or a post office savings counter to complete the procedures for opening an account.

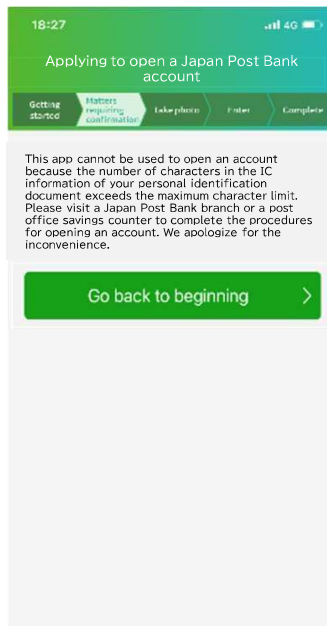
#### ■ “はじめに戻る (Go back to beginning)” button

Tap the button to close the pop-up and go back to the splash screen.



# References

## 2 Your personal identification document cannot be scanned



### When the character limit is exceeded

#### ■ When it appears

When the name listed in your personal identification document exceeds 60 characters, or the address exceeds 100 characters

#### ■ What to do

Please visit a Japan Post Bank branch or a post office savings counter to complete the procedures for opening an account.

#### ■ “はじめに戻る (Go back to beginning)” button

Tap the button to close the pop-up and go back to the splash screen.



# References

## 1 Communication-related issues



### Server maintenance

#### ■ When it appears

When attempting to transmit information while the server is undergoing maintenance

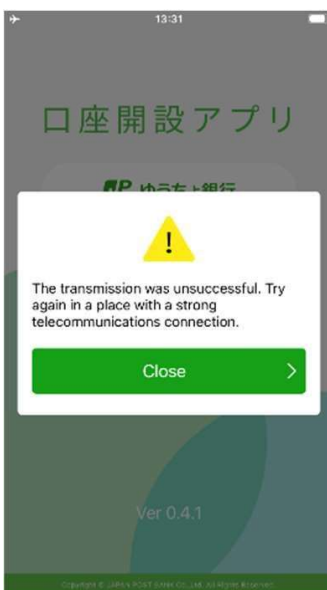
#### ■ What to do

This message is displayed when the server is undergoing maintenance.

Please wait a while for maintenance to complete and try again.

#### ■ “閉じる (Close)” button

Tap the button to close the pop-up and go back to the splash screen.



### Connection timed out

#### ■ When it appears

When communication with the server fails

#### ■ What to do

Check your connectivity status and try again in a good communication environment. If your connectivity does not improve, restart your device or try again using a different device.

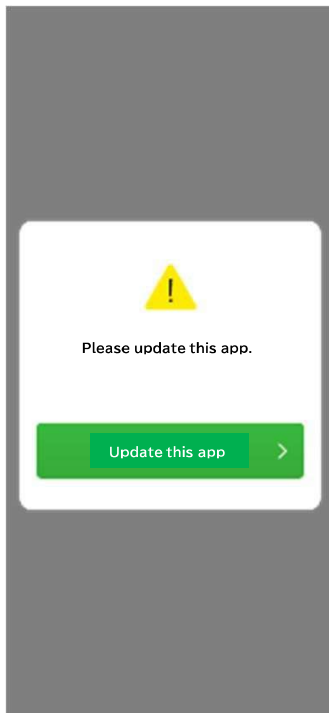
#### ■ “閉じる (Close)” button

Tap the button to close the pop-up and go back to the previous screen.



# References

## 1 Communication-related issues



### App update request

#### ■ When it appears

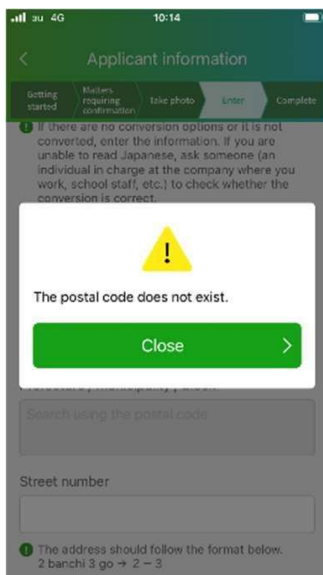
When the app starts up

#### ■ What to do

Please update the app to the latest version and restart.

#### ■ “アプリを更新する (Update app)” button

Tap the button to close the pop-up, and you will be taken to the app download store.



### Address search error

#### ■ When it appears

When the postal code you entered does not exist

#### ■ What to do

Enter the correct postal code.

#### ■ “閉じる (Close)” button

Tap the button to close the pop-up and go back to the previous screen.



## Inquiries

If you have any other inquiries, please contact us at the phone number below.

Yucho Direct  
Support Desk

**0120-992-504**

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\*Support Desk services are available in Japanese only. Customers who do not speak Japanese should contact us together with a Japanese-speaking customer.

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